



Client Information

Last Name: _____ Address: _____
Street Address
First Name: _____
City State Zip
Primary Phone #: _____ Secondary Phone # _____
Circle one: Cell Home Circle one: Cell Home
Email: _____
Emergency Contact: _____
Name Phone

Pet Information

Name: _____ Circle one: Dog Cat Birth Date: _____
Breed: _____ Color: _____ Weight: _____
Sex: M F Circle one: Neutered Spayed Intact
If still intact, when is the expected spay/neuter date? _____
Veterinarian: _____
Name Phone
Services desired: Boarding Daycare Grooming Training
Where and when did you acquire/adopt your pet? _____
Has your dog attended formal training? yes no
Is your dog prone to chewing objects? yes no
Any fears (such as loud noises)? yes no If so, please describe: _____
List all other family pets: _____
History of illness? Allergies? Any other health concerns?

What brand of food do you provide your pet? _____
Main reason for this choice? Price Availability
Ingredients Brand Reputation
Other:
How did you hear about us? If a personal referral, we would love to thank them with a referral gift!



This agreement is entered into by and between Pet Dynasty, a California Corporation, 7132 Johnson Drive, Pleasanton, California, and _____ (Owner) on the date set forth below. Owner hereby certifies that his/her Dog/Cat _____ (Pet's name) is in good health, has not been ill with any communicable diseases or parasites in the last 30 days, is free of ticks and fleas, and has not harmed or shown aggressive or threatening behavior towards any person or any other dog or cat.

1. Owner understands that Pet Dynasty is an open-play environment and because of this there are inherent risks, which even when closely monitored, may result in the following:
 - a. Transfer of a communicable illness such as, but not limited to Upper Respiratory illnesses, including kennel cough, also known as the Bordetella virus, "puppy warts" also known as the canine papilloma virus, or parasites, Pink Eye, Canine Flu (Influenza), etc.
 - b. Injuries, usually benign, such as broken nails, sore pads, puncture wounds, abrasions, and cuts, particularly in shorter coated breeds, etc.
 - c. Behavioral problems.
 - d. Grooming services, such as bathing, may cause skin irritation, shampoo in eyes, etc. Dealing with sharp instruments carries an inherent risk of cuts, nicks, scratches, quicking of nails, etc.
2. If health or behavioral problems develop with dog/cat, Pet Dynasty will attempt to contact Owner to obtain authorization for necessary and reasonable treatment. In the event that Pet Dynasty is unable to contact Owner, Owner authorizes Pet Dynasty to procure such treatment as it deems reasonable and necessary for the health and safety of Dogs/Cats. Owner shall be responsible for all expenses so incurred, at pet's current veterinary office. If after hours or client's veterinary office is closed, pet will go to an ER facility (SAGE or IronHorse Vetcare, both located in Dublin).
3. Photographs or other graphic, sound, or other images, likeness, recording, etc. may be made of Dogs/Cats by Pet Dynasty, and may be used for any purpose without compensation. Owner releases to Pet Dynasty all rights that they may possess or claim to such images, likeness, recording, etc.
4. Boarding Payment is required at the time of drop-off. Daycare payment if not using a package will be due at the time of pickup. If any amount remains due after thirty (30) days, Pet Dynasty reserves the right to impose interest at the rate of 1.5% per month until paid. If Pet Dynasty pursues collection proceedings, Owner will pay reasonable attorney's fees and costs of collection.
5. Please refer to our brochure, posted hours, or website for facility hours. If dogs/cats are not picked up by closing time, Pet Dynasty reserves the right to keep dogs/cats overnight and will impose the standard overnight charge.
6. 24 hour minimum notice required to cancel boarding reservations or a \$61 charge will be implemented.
7. No refunds will be issued for Cancellations, No Shows, or Early Departures. A store credit will be added to account.
8. **Pet Dynasty does not offer refunds for services or pre-paid packages. Store Credit Only.**

I have received, read, understood, and further agree to the terms outlined in the Pet Dynasty document, which are incorporated herein by reference and made part of this agreement.

Signature: _____ Date: _____